



Yunbit FSM

Service Management System
Documentation



Service Management System

Yunbit FSM is your ally for efficient and customer-focused field service management. Coordinating efforts and adapting to daily needs is key, and our system makes it possible, anticipating expectations and ensuring timely and quality service.

Our platform not only automates tasks and analysis, but also integrates all aspects of your business, from service management to other workflows, ensuring seamless and connected operations. With **Yunbit FSM**, you get a complete and detailed view of your field equipment, allowing you to systematically detect improvement opportunities.

From automated job assignment to document management and end-customer communication, **Yunbit FSM** covers all the bases for efficient, quality-oriented operations. Our solution not only constantly evolves to adapt to market changes, but also gives you the flexibility to customize interfaces, generate custom reports, and comply with security and quality protocols.

With **Yunbit FSM**, your business is equipped for long-term success, with a tool that grows and improves along with you, ensuring exceptional service management and continued customer satisfaction.

Competitive advantages

Operational efficiency for all types of services

With Yunbit FSM you can automate assignments and complete service management to optimize resources and times.

Full integration for comprehensive control

Yunbit FSM features a novel interface that integrates with other business tools through a comprehensive API for seamless integration.

Comprehensive business management

From maintenance to repairs, Yunbit FSM covers all operations for complete and up-to-date management with all departments.

Meet customer satisfaction

Yunbit MRP enables fluid communication, providing quality service and meeting expectations to ensure customer satisfaction.

Key functionality, modules and applications

Yunbit FSM offers a wide range of functionalities, modules and applications designed to cover all your company's needs:

- **Integration with company flows:** You will be able to enjoy the advantages of obtaining and analyzing all the information from a single access thanks to the fact that Yunbit contemplates all business areas and these are natively integrated.
- **Automation:** To improve the efficiency and effectiveness of processes, all possible tasks and actions are automated, in this way information and data flows are taken advantage of in all directions and areas of the company.
- **Complete management:** Management of maintenance plans, interventions, equipment, work orders, repairs, flows, shipments, quality, inspections and document management that achieves correct knowledge management.
- **Security protocols and certifications:** You can associate employee certifications and courses for the correct execution and assignment of the required tasks.
- **Communication:** Yunbit allows you to generate automatic actions with the end customer through calls, emails or SMS.
- **Reports:** As with the rest of the applications, you can generate the necessary reports as well as automatic notifications to rectify decisions in time and meet the company's objectives.

Yunbit FSM solutions

Product	Solution	Functionality
Yunbit FSM Optimize the performance of your equipment and ensure operational efficiency. Anticipate and generate expectations that are met in a timely manner so that your business advances and opportunities for improvement are systematically detected.	Projects and operations	Manage projects and operations effectively, ensuring delivery on time and to specifications.
	Inventory and consumables	Manage your inventory and consumables efficiently, ensuring the availability of the resources necessary for each service.
	Work reports and time management	Simplify the creation of work reports and time management, allowing detailed monitoring of the productivity and efficiency of the service provided.
	Calendars, agendas and tasks	Organize the agendas and tasks of your field service team with an integrated calendar system, improving coordination and punctuality in interventions.
	Protocols and quality	Ensure compliance with quality protocols and standards in each service, improving customer satisfaction and the reputation of your company.
	Customer Support	Improve customer service with an integrated service management system, offering fast responses, efficient follow-up and effective communication.

Manage your business intelligently

Integrate all areas, departments and business processes into a single cloud solutions platform.

100% connected business solutions

Get **all the information** you need in real time; from all areas and departments of the organization.

Dynamic, integrated and reliable processes

Coordinate a team of people supported by software **adapted to your activity and priorities.**

Sustainable remote work

Work from anywhere, with all the information and in an **outstanding way.**

Guaranteed development and innovation

Enjoy the benefits of **software that evolves** with the market and the needs of your business.

For more information

Contact a sales representative at comercial@yunbit.es
Contact us at www.yunbitsoftware.com/contacto.html
Request a demo at www.yunbitsoftware.com/solicitar-demo.html

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